2021-2022 THE YEAR OF 'HYBRID' WORKING

This year proved to be another momentous one for Disability Equality as the world adjusted to the phased return of the new 'normal' and the pandemic restrictions started to be lifted. We were able to respond accordingly and so began the year of 'hybrid' working. We continued to provide on-line and telephone services as we slowly 'opened up' our services. Our staff started to return to the office as well as routinely working from home part of the week.

Incredibly, we had lots of highlights that year and we made the most of them!

- We continued to deliver our Supported Banking, Independent Living Services and General Advice Services remotely.
- We celebrated our 25th birthday with commissioned and bespoke art work and provided opportunities for our members to contribute to it.
- We took advantage of the sunshine over the summer months by hosting outdoor gatherings and events; the first face-to-face activities for 2 years!
- We managed to celebrate Learning Disability Week, International Women's Day, the Lesley Finley Award and to attend the return of Preston Mela.
- We received the Mayor of Preston's Covid Heroes Award and took part in a rain-drenched parade to celebrate.
- We attended the unveiling of the Wallace and Gromit statue at Preston Market.
- We undertook two new Safe Places Schemes in Plungington and Bamber Bridge.
- We saw the ending of the Hate Crime Project and secured funding to launch the new Safety First Project.
- We said a big 'thank you' to our staff and trustees with an event at the Flower Bowl for rising to the challenges and changes the year brought.
- We took the opportunity to improve the DENW premises during the closures.
- Finally, we said a last goodbye to so many DENW friends and supporters who we will always remember with much love and respect.



KEY ACHIEVEMENTS IN NUMBERS

APRIL 2021—MARCH 2022 WE PROVIDED:

- **432** PPE deliveries to disabled people across Lancashire
- **7** Volunteers delivering PPE
- 162 Disability hate crime clients supported
- 43 New Safety First enquiries and safety audits
- ?? Direct payment recipients supported to access care and support
- ?? 'Safe and well' client calls
- **44** Trained Hate Crime Champions
- **130** General advice calls and enquiries
- 548 Clients supported to manage their social care budget
- 30 New businesses became 'Safe Places' for disabled people
- 2 Social Media Campaigns to coincide with the Winter Paralympics and European Cup



PPE Delivery Map



Hate Crime Champions Training



Staff and Trustees event at the Flower Bowl



New reception layout

Disability Equality**

COMMUNITY ACTIVITIES RESUME!





















LancsInclusive @LancsI... ·2h ··· Ash and @DIsabilityNW have been in the Plungington area of Preston today and signed up 17 new premises to the Safe Places scheme including charity shops, ten pin bowling, takeaways, newsagents, cafes, taxi offices and local supermarkets.

#say no to hate #hate doesn't belong here



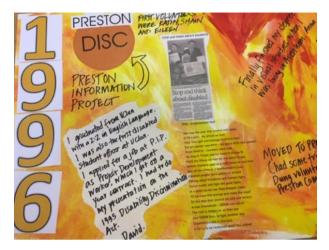






Disability Equality™

CELEBRATING 25 YEARS





This was the year that started with snow £1.70 a pint – the prices so low! Take That split and teenage hearts broken Girl power was born – the Spice Girls had spoken Royal divorce - numbers were high So long to Fergie and her mate Princess Di Dolly the Sheep arrived for the world to see Nelson Mandela paid us a visit, since he was free And all the while in a Northwestern town Disabled people were gathered around Talking about freedoms and human rights Social model and fight the good fights In a quiet corner sat Ms Melanie Close 'I'll harness this energy and make the most' So the year that started all cold and forlorn Arose triumphant - DENW was born!! The rest is history or so they say And DENW lives to fight another day





