

# DENW bulletin

## Bulletin #5 January—March 2018

### Hate Crime ‘Centre of Excellence’



DENW is delighted to be awarded the new ‘Lancashire Kite Mark’ for our hate crime Third Party Reporting Centre (TPRC) by the Police and Crime Commissioner Clive Grimshaw, in National Hate Crime Awareness Week 2017. Chief Inspector Ian Mills said, ‘TPRC’s provide a valuable source of support for hate crime victims and are an alternative to reporting hate crimes directly to the police. They are based within the community and trusted by the people who use them. It is important that victims receive consistent support, which is why we have introduced the kite mark’. Lancashire Constabulary facilitated training earlier this year for new TPRC’s and are a welcome addition to tackling hate crime across Lancashire.

## DENW Services and Christmas Opening Hours

The office will be closed from 4pm on **Friday 22nd December 2017** and will re-open at 9.30am on **Tuesday 2nd January 2018**

**Managed Accounts** - banking service to help people manage their social care budgets. **Re-opens 9am Tuesday 2nd January 2018.** Contact the team on 01772-250300 for more information

**Lancashire Centre for Independent Living (LILS)** - provides advice to people who are eligible for Direct Payments to manage their own care. **Re-opens 9am Tuesday 2nd January 2018.** Call the team on 01772 558863 (ext. 1) for more information

### Information and Advice Drop-in Service

Opening times are Monday 9.30am - 3.00pm and Thursday 9.30am - 3.00pm. Whilst no appointment is necessary, you may have to wait. A call-back service is available. Telephone 01772-558863 ext. 2002 **Re-opens 9.30am Thursday 4th January 2018.**

**Hate Crime Service:** support for victims of hate crime in Preston and Lancashire.

Tel: 01772-558863 ext 2 **Re-opens 9am Tuesday 4th January 2018** (please see page 7 for more details)

**Staff News** We welcome Charlotte Marshall to the Independent Living Team and to Nikki William's new baby Sienna Grace to the DENW family! Congratulations Nikki and Alan on your new arrival!

**DENW Strategic Plan** Thank you to Dr Laurence Clark for facilitating a series of workshops here at DENW last month. The views of DENW volunteers, staff and trustees and from partner agencies will influence our strategic aims and priorities 2018—2023.

**New Member news:** Introducing Bella our newest and cutest recruit!



## DENW NEWS

### DENW 'Market Place'

Our Fareshare membership is helping us to 'recycle' food in new ways. We are offering anyone who visits our centre the opportunity to buy short-dated food for a fraction of the costs in shops. There is always plenty of variety as we never know what is available until



we arrive at the Fareshare warehouse.

We still want to provide 'crisis' food for people using our Information & Advice service and at our events but we need to find sustainable ways to distribute food fairly.

Many local charities and people in need are benefitting from being Fareshare members. For more information visit

<http://fareshare.org.uk/getting-food/fareshare-membership/>

## Donating to DENW



Did you know you can donate money to Disability Equality (NW) **online**?

If you would like to support us in our valuable work, providing services which enable local disabled people to play a full role in their local community, just click on the link below and away you go - it really is that simple!

<https://mydonate.bt.com/donation/donate.html?charity=disabilityequalitynwlimited>



## Disability Equality (NW) Ltd. has been ranked 44th in The Inclusive Top 50 UK Employers List!

The Excellence in Diversity Awards recently announced the UK's top 50 most Inclusive Employers from right across the nation.

Disability Equality (NW) Ltd featured in the list and has been recognised for continuous dedication to Diversity, Equality and Inclusion. Everyone at DENW is thrilled and extremely proud .

Melanie Close (CEO) of Disability Equality (NW) Ltd said "We are delighted and honoured to be ranked 44 in the top 50 UK inclusive UK employer list. It is testament to the hard work of our trustees, volunteers and staff so a big thank you to all involved and to our many loyal supporters!"

### DENW Board of Trustees

At the AGM 15th November 2017, the following trustees were elected to serve on the DENW board during 2017/18.

- Dave Wilson (Chair)
- Mags Cropper (Vice Chair & Shadow Treasurer)
- Nick Patterson (Treasurer)
- Rakhi Amin
- John Pearson
- Ibrahim Member



For further information please contact Steve Dickson on 01772-558863 option 4.

## Developing from the Negatives (DfN): Celebrating three years of success!

The DfN Disability Hate Crime Project has reached its final milestone with the completion of three year Lottery funding. Whilst we are sad to see an end to some of the activities, there is a lot to be proud of and to celebrate. We are also happy to confirm that support for hate crime victims will continue through our Lancashire Victims Service (LVS) project.

The original project team (pictured right) developed the foundations from which the project has grown from which there has been a lot to learn.



The project has consisted of hate crime awareness and

education, developing a third party reporting centre and supporting victims to report, peer-support events and activities, campaigns and promoting volunteering. The support for victims and the activities have been wide and varied from arts and crafts, more formal personal development training and more recently a gardening group at DENW allotment!

There have been changes to staff and volunteers over the years but the dedication and hard work has stayed the same.

During our recent end of project evaluation, one former hate crime victim and volunteer said 'I have learnt so much and got new skills in the last few years. I am more confident and have come out of my shell. I can't thank the DfN team enough. They have been life savers for me'.

DfN has helped over **160** people to report disability hate crime, trained **320** disabled people and **480** non-disabled people, recruited **75** volunteers and our campaigns and awareness events have reached approximately **10,000** people!



## DfN achievements in pictures



ALLOTMENT GROUP



CAMPAIGNS



CONSULTATIONS



COMMUNITY EVENTS



VOLUNTEER TRAINING



COMMUNITY ART



PEER SUPPORT



COMMUNITY ENGAGEMENT



AWARENESS RAISING



DIGITAL INCLUSION

## Lancashire Victim Services (LVS) Hate Crime Service



Since 1<sup>st</sup> October 2017 there have been over 100 Hate Crime referrals and the LVS Hate Crime Case Workers have given personalised support to victims.

We hope that this number reduces over the season of goodwill but in the event of needing help or support over the Christmas period call:-

**Police:** 999 in an emergency, 101 non emergency.

**Lancashire Victims Support:** 0300 323 0085 or 24 hour helpline 0808 1689111.

Please note this helpline will be closed Christmas Day, Boxing Day and New Years Day.

Further support will be available from :-

**Samaritans** 01772 822022 **Foxton Centre** 01772 555925

**Emergency Housing** 0300 1236722 **Preston Domestic Violence Service** 01772 201601

Contact Lynda or Julie on 01772-558863 ext. 2 or email [hatecrime@disability-equality.org.uk](mailto:hatecrime@disability-equality.org.uk)

## New Digital Inclusion Project—Learn New Digital Skills in 2018

ReachIT is a digital inclusion project aiming to ensure that no-one in Lancashire gets left behind by the shift towards the need for digital skills. Disability Equality NW is delivering part of this European Social Fund and National Lottery funded project in partnership with other voluntary and community organisations across Lancashire. Pete Rainford, our new Digital Inclusion Officer, will be leading the delivery of this project. The idea is to deliver FREE personalised, targeted, digital skills training, and all disabled people are likely to be eligible for the training. There will also be opportunities to become a Digital Buddy and/or Digital Champion to help others learn digital skills and to spread the training even wider.



**Come and find out how the Digital Inclusion project can help you at our first workshop on Thursday 18<sup>th</sup> January 2018 1 pm to 3 pm in the DENW Training Room**



We will be producing bulletins quarterly. Please contact 01772 558863 option 2 with any enquiry relating to the content.

Charity Number: 1114622 Company Number: 5506903



## Hate Crime: Third Party Reporting Centres in Lancashire.

### SUPPORT TO REPORT: Hate Crime reporting services in Lancashire

**British Red Cross** Opening hours and telephone 9-5pm Monday to Friday

Tel: 07445 646992 or at 11-14 Pittman Court, Pittman Way, Fulwood PR2 9ZG

**Lancashire Victim Support** Tel: Tuesday, Wednesday and Friday 9-5pm 07841 017471  
and Monday and Thursday 9-5pm 07713 307405

**Disability Equality NW** Opening hours Monday—Friday telephone 01772 558863 or at  
103, Church Street, Preston PR1 3BS

**Sahara In Preston** Opening Hours and telephone 9-5pm Monday to Friday 01772 702090  
or at 48 Fishwick Parade, Preston PR1 4XQ

**UCLAN** Opening hours and telephone Monday to Thursday 10-4pm Friday 10-1pm  
01772 894880 or at Students' Union Building, Fylde Road, Preston

**Change, Grow, Live** Opening hours and telephone 10-5pm Monday to Friday  
01254 495017 option 1 or at Regent House , Regent Street Blackburn BB1 6BH

**Lancashire Council of Mosques (LCM)** Opening hours and telephone Monday to Thursday  
10-5pm and Friday 10-1pm Hate Crime Line : 01254 589699

LCM: 01254 692289 Bangor Street Com Centre, Norwich Street, Blackburn BB1 6NZ

**LGB&T Hate Crime** Opening hours and telephone 9-5pm Tuesday to Friday  
01253 311431 or at 102 Dickson Road, Blackpool FY1 2BU

**Darwen Asylum and Refugee Enterprise** Opening hours 9-1pm Wednesdays' only at  
Central United Reformed Church, Duckworth Street, Darwen BB3 1AT



## SUPPORT TO REPORT

## #LETSENDHATE



**Scope**  
About disability

**Exciting research interview opportunity with Scope**

We are looking for disabled people resident in England and Wales to take part in research interviews for our new five-year project. We would like to speak to:

- Parents of disabled children under five
- People who have recently acquired an impairment or condition
- Disabled people age 16-18
- Disabled people who have recently started a new job

Your participation will help us develop our future campaigns and the support we provide to disabled people. **You'll also receive a £20 Amazon voucher for your time!**

To find out more go to: [www.scope.org.uk/our-lives](http://www.scope.org.uk/our-lives) or contact the Scope Research team at [ourlives.research@scope.org.uk](mailto:ourlives.research@scope.org.uk) or 0207 619 7245.

**PRESTON'S  
COLLEGE**

**Preston's College – Help with student Transport costs**

Volunteer, Nathan Ashton, was concerned about the travel costs faced by students so he wrote to Preston College Principal Lis Smith to ask what assistance was available. This is what he found out:

A free bus pass for students with a household income of less than £23,500 and a subsidised bus pass for other aged students 16-18

- Students who travel by car receive a payment equal to the cost of the bus pass
- A £25 termly travel grant for students with a NOW card (A NOW card entitles students to travel at 50p per journey)
- The college has a bursary fund to assist with taxi costs assessed on a case by case basis. The bursary covers 75% of taxi costs up to £700 per term

We would like to thank Lis Smith for her prompt and helpful reply.

## Peter Barnes wants to share his story.....



Peter Barnes has volunteered for Disability Equality NW since 2003 and is currently a volunteer receptionist for 2 half days each week. Reception is the first point of contact for all visitors and for many phone calls. Peter says: "Volunteering at Disability Equality North West is enjoyable and has helped improve my confidence and people skills. The work on reception in particular has really helped me come out of my shell."

The skills needed to be a volunteer receptionist include: Good communication skills; being comfortable using the telephone; patience and reliability; ability to follow instructions and good timekeeping. If you feel you have these skills and would like to offer a few hours week to help us on reception email our Volunteers' Development Officer: [peter@disability-equality.org.uk](mailto:peter@disability-equality.org.uk) or phone him on 01772 558583 x2

## The Mysteries Social Club

"You may say you're a dreamer, but you're not the only one..."

Peter has set up a social club called "The Mysteries" The idea came to him at home one evening. There was no-one to socialise with when he thought "I can't be the only person thinking this tonight"

So over the next few days he contacted friends and acquaintances to organise a ten pin bowling night out. From this grew The Mysteries social club which has 2 social events each month, and is looking for new members and ideas for new activities. If this is something which interest you, please text or contact The Mysteries Social club: 07887853956

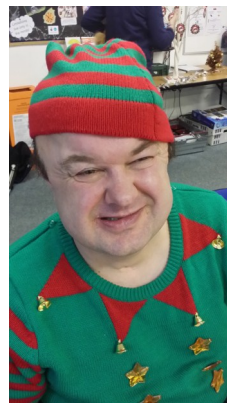
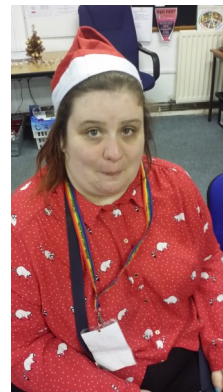


**THE MYSTERIES**  
Social Club

bowling - pub meals out -  
activities - open to ideas -

Contact **Peter Barnes**  
for more info:  
**07887 853956**

## Volunteers' Christmas Party 2017!



**MERRY CHRISTMAS AND HAPPY  
NEW YEAR FROM US ALL!  
AND A CHRISTMAS 'WOOF'  
FROM BELLA**



## DATES FOR YOUR DIARY 2018

The events and activities listed below are open to anyone who wants to get involved in our events. Come and join us – bring a friend too! **DENW 103, Church Street Preston PR1 3BS**

Date	Event	Time
	<b>OPEN TO ALL</b>	
19th January	Developing from Negatives Celebration Event At DENW 103, Church Street	12pm-3pm
18th January	Learn New Digital Skills Workshop at DENW 103, Church Street	1pm—3pm
15th February	Hate Crime Conference at Plungington Community Centre	10am—3pm
23rd February	DENW 21st Birthday Party At St Anthony's Club, Fulwood	7pm—11pm
	<b>DATES FOR VOLUNTEERS</b>	
18th January	Volunteer Link meeting at DENW	1pm –3pm
15th February	Volunteer Link meeting at DENW	1pm—3pm
15th March	Volunteer Link meeting at DENW	1pm—3pm
	Please contact Peter Rainford on 01772-558863 ext. 2 or <a href="mailto:peter@disability-equality.org.uk">peter@disability-equality.org.uk</a>	